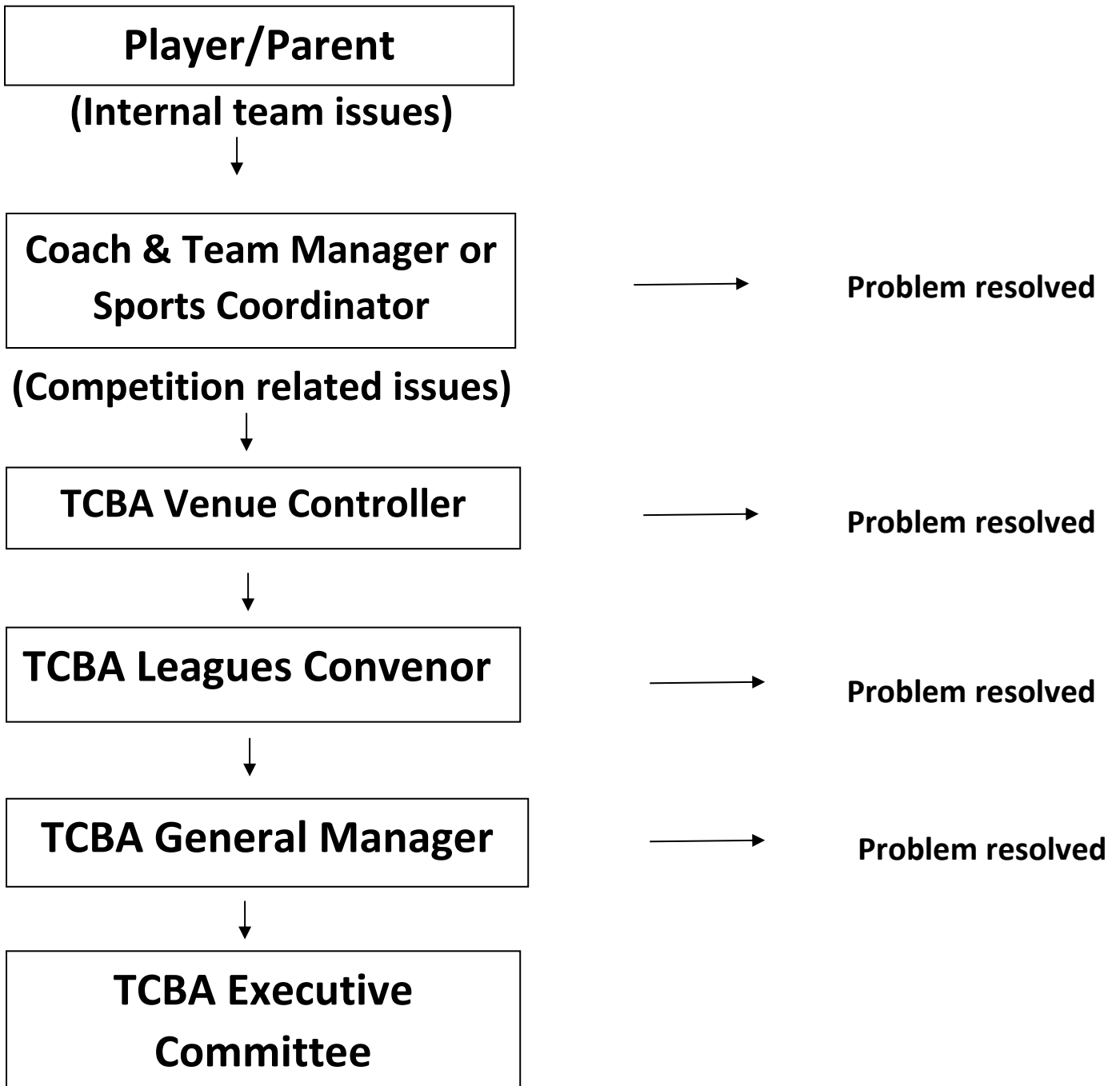


TCBA Leagues Complaints Procedure:



***Please Note:** Unless the complaint concerns the person, at no time should a person in the complaint process be 'jumped'. E.g. if a coach rings the General Manager, they will be asked to speak to the Court Controller first.

Any disputes at games over any matter must be reported to the Court Controller ASAP.